

Consolidated Results: Shown as a Percentage (%) of Responses	2017				2016			
	More	Less	Same	Combined Average (based on participation numbers)	More	Less	Same	Combined Average (based on participation numbers)
<b>Road Maintenance</b>	More	Less	Same		More	Less	Same	
Civic Services Survey: Phone	58%	1%	39%	<b>52% More</b> 42% Same 6% Less	70%	2%	27%	<b>63% More</b> 32% Same 5% Less
Civic Services Survey: Online	55%	2%	41%		70%	2%	26%	
Citizen Budget: Online	41%	16%	43%		45%	11%	44%	
Citizen Budget: In-Person Survey					89%	5%	6%	
<b>Affordable Housing</b>	More	Less	Same		More	Less	Same	
Civic Services Survey: Phone	54%	7%	33%	<b>49% More</b> 35% Same 16% Less	54%	8%	32%	<b>44% More</b> 40% Same 17% Less
Civic Services Survey: Online	45%	11%	32%		53%	9%	28%	
Citizen Budget: Online	39%	28%	33%		19%	28%	53%	
Citizen Budget: In-Person Survey					78%	12%	10%	
<b>Transit</b>	More	Less	Same		More	Less	Same	
Civic Services Survey: Phone	35%	7%	51%	<b>37% More</b> <b>44% Same</b> 19% Less	43%	5%	45%	<b>42% More</b> <b>42% Same</b> 16% Less
Civic Services Survey: Online	37%	9%	44%		45%	6%	37%	
Citizen Budget: Online	30%	40%	30%		26%	32%	<b>43%</b>	
Citizen Budget: In-Person Survey					84%	4%	12%	
<b>Snow &amp; Ice Management</b>	More	Less	Same		More	Less	Same	
Civic Services Survey: Phone	41%	3%	55%	<b>39% More</b> <b>52% Same</b> 9% Less	46%	2%	50%	<b>44% More</b> <b>49% Same</b> 7% Less
Civic Services Survey: Online	39%	4%	55%		49%	2%	46%	
Citizen Budget: Online	37%	20%	43%		33%	15%	53%	
Citizen Budget: In-Person Survey					76%	5%	19%	
<b>Traffic Management</b>	More	Less	Same		More	Less	Same	
Civic Services Survey: Phone	39%	4%	55%	<b>36% More</b> <b>52% Same</b> 11% Less	44%	3%	51%	<b>40% More</b> <b>49% Same</b> 11% Less
Civic Services Survey: Online	38%	5%	55%		46%	4%	47%	
Citizen Budget: Online	30%	27%	44%		26%	24%	50%	
Citizen Budget: In-Person Survey					69%	5%	26%	
<b>Police</b>	More	Less	Same		More	Less	Same	
Civic Services Survey: Phone	29%	5%	64%	<b>31% More</b> <b>54% Same</b> 14% Less	33%	7%	60%	<b>33% More</b> <b>51% Same</b> 16% Less
Civic Services Survey: Online	37%	6%	53%		41%	8%	47%	
Citizen Budget: Online	23%	34%	43%		23%	28%	49%	
Citizen Budget: In-Person Survey					52%	21%	27%	

<b>Community Grants</b>	<i>More</i>	<i>Less</i>	<i>Same</i>			<i>More</i>	<i>Less</i>	<i>Same</i>	
Civic Services Survey: Phone	20%	15%	57%	20% More <b>51% Same</b> 30% Less		20%	13%	59%	28% More <b>53% Same</b> 19% Less
Civic Services Survey: Online	16%	25%	48%			21%	21%	43%	
Citizen Budget: Online	20%	42%	37%			33%	17%	50%	
Citizen Budget: In-Person Survey						56%	20%	24%	
<b>Recreation &amp; Culture</b>	<i>More</i>	<i>Less</i>	<i>Same</i>			<i>More</i>	<i>Less</i>	<i>Same</i>	
Civic Services Survey: Phone	19%	10%	67%	20% More <b>60% Same</b> 20% Less		23%	11%	62%	31% More <b>56% Same</b> 13% Less
Civic Services Survey: Online	14%	16%	64%			22%	9%	62%	
Citizen Budget: Online	27%	34%	40%			39%	24%	44%	
Citizen Budget: In-Person Survey						77%	8%	15%	
<b>Parks</b>	<i>More</i>	<i>Less</i>	<i>Same</i>			<i>More</i>	<i>Less</i>	<i>Same</i>	
Civic Services Survey: Phone	11%	6%	81%	18% More <b>67% Same</b> 14% Less		13%	5%	80%	21% More <b>69% Same</b> 10% Less
Civic Services Survey: Online	11%	13%	73%			13%	7%	75%	
Citizen Budget: Online	34%	23%	43%			30%	16%	54%	
Citizen Budget: In-Person Survey						60%	7%	32%	
<b>Garbage &amp; Waste Reduction</b>	<i>More</i>	<i>Less</i>	<i>Same</i>			<i>More</i>	<i>Less</i>	<i>Same</i>	
Civic Services Survey: Phone	14%	5%	80%	15% More <b>74% Same</b> 11% Less		14%	5%	80%	19% More <b>72% Same</b> 9% Less
Civic Services Survey: Online	11%	7%	80%			17%	4%	75%	
Citizen Budget: Online	23%	20%	57%			21%	16%	63%	
Citizen Budget: In-Person Survey						56%	6%	38%	
<b>Planning for Growth &amp; Development</b>	<i>More</i>	<i>Less</i>	<i>Same</i>			<i>More</i>	<i>Less</i>	<i>Same</i>	
Civic Services Survey: Phone	33%	10%	53%	30% More <b>47% Same</b> 23% Less		38%	8%	51%	33% More <b>27% Same</b> <b>41% Less</b>
Civic Services Survey: Online	29%	17%	47%			35%	11%	45%	
Citizen Budget: Online	24%	40%	36%			22%	25%	53%	
Citizen Budget: In-Person Survey						77%	4%	17%	
<b>Fire</b>	<i>More</i>	<i>Less</i>	<i>Same</i>			<i>More</i>	<i>Less</i>	<i>Same</i>	
Civic Services Survey: Phone	10%	3%	84%	13% More <b>79% Same</b> 8% Less		13%	2%	82%	15% More <b>31% Same</b> <b>54% Less</b>
Civic Services Survey: Online	10%	3%	80%			15%	3%	76%	
Citizen Budget: Online	20%	19%	61%			15%	13%	71%	
Citizen Budget: In-Person Survey						26%	11%	63%	

Notes: Excludes the "Don't Know Responses" for Civic Services Survey Phone and Online Respondents.  
No in-person Citizen Budget survey conducted in 2017, online version only