

BYLAW NO. 9651

**The Vehicles for Hire
Bylaw, 2019**

Table of Contents

Preamble	1
PART I – Short Title and Interpretation	2
1. Short Title	2
2. Definitions.....	2
PART II – Licensing	6
DIVISION I – General Licensing Matters	6
3. General Authority	6
4. Types of Licences	7
5. Number of Taxi Licences.....	7
6. Licence Required	7
7. Advertising.....	9
8. Licence Fees.....	9
9. Licence Conditions	9
10. Property of the City.....	10
11. Confidentiality.....	10
DIVISION II – Taxi Driver Licence	10
12. Application for Taxi Driver’s Licence	10
13. Issuance of Taxi Driver’s Licence.....	11
DIVISION III – Taxi Broker and Transportation Network Company Licence 12	
14. Licence Application	12
15. Licence Issue	13
DIVISION IV – Taxi and Wheelchair Accessible Taxi Licence	14
16. Application for Taxi or Wheelchair Accessible Taxi Licence.....	14
17. Issuance of Taxi or Wheelchair Accessible Taxi Licence	16
18. Disposition of Taxi or Wheelchair Accessible Taxi Licence.....	17
19. Issuing Taxi Owner Plates.....	17
20. Transfer of Taxi Owner Plates.....	17
DIVISION V – Temporary Wheelchair Accessible Taxi Licence	18
21. Method of Issuing Wheelchair Accessible Taxi Licence	18
22. Term of Temporary Wheelchair Accessible Taxi Licence.....	18

23.	Application for Temporary Wheelchair Accessible Taxi Licence	19
24.	Issuance of Temporary Wheelchair Accessible Taxi Licence.....	19
DIVISION VI – Enterprise Taxi Licence		20
25.	Method of Issuing Licence.....	20
26.	Eligibility to Participate in the Enterprise Licence Distribution Lottery	21
27.	Application for Licence	22
28.	Enterprise Taxi Licence Distribution Lottery	22
29.	Issuance of Licence.....	23
30.	Term of Licence.....	24
31.	Use of Licence.....	25
DIVISION VII – Licence Expiration and Renewal.....		25
32.	Licence Expiry	25
33.	Licence Renewal	25
PART III – Operational Requirements.....		26
DIVISION I – Fares		26
34.	Fares to be Charged	26
35.	Fares to be Paid	27
36.	Engaging Taximeter	27
DIVISION II – Taxi Cleaning Amount.....		28
37.	Charging a Cleaning Amount	28
38.	Appealing a Cleaning Amount.....	28
DIVISION III – TNC Driver Obligations		28
39.	TNC Driver	28
40.	TNC Driver Responsibilities.....	29
41.	Street Hailing.....	31
42.	Accepting Payment	32
DIVISION IV – Transportation Network Company Obligations		32
43.	Transportation Network Company Responsibilities	32
44.	Dispatch Records	34
DIVISION V – Transportation Network.....		35
45.	Transportation Network Features	35

DIVISION VI – Taxi Driver Obligations	36
46. Taxi Driver’s Responsibilities.....	36
DIVISION VII – Taxi Owner Obligations	39
47. Taxi Owner’s Responsibilities.....	39
DIVISION VIII – Taxi Broker Obligations	41
48. Taxi Broker’s Responsibilities.....	41
49. Fewer than 5% Wheelchair Accessible Taxis.....	44
PART IV – Vehicle Requirements.....	45
DIVISION I – General	45
50. Compliance	45
51. Vehicle Marking	45
52. Vehicle Cleanliness, Maintenance and Repair	45
53. Vehicle Age	46
54. Vehicle Inspection and Safety	46
DIVISION II – Taxi Equipment	47
55. Taxi Equipment	47
56. Taximeters.....	47
57. Global Positioning Systems.....	48
58. In-Car Camera.....	48
PART V – Authority, Inspections and Enforcement Procedures.....	49
DIVISION I – Authority	49
59. Delegation of Authority	49
DIVISION II – Inspections	49
60. Inspectors.....	49
61. Inspections	50
DIVISION III – Suspension and Cancellation of Licences	50
62. Licence Suspension and Cancellation.....	50

DIVISION IV – Right to Appeal Licence Conditions, Denial, Suspension or Cancellation of Licence	51
63. Right to Appeal.....	51
DIVISION V – Impoundment of Vehicle.....	52
64. Impoundment	52
PART VI – Offences and Penalties.....	53
65. Offences and Penalties	53
PART VII – Miscellaneous.....	55
66. Annual Reporting.....	55
67. Bylaw to Prevail.....	55
68. Bylaw No. 9070 Repealed.....	56
69. Bylaw No 9548 Repealed.....	56
70. Coming into Force	56
Schedule “A” – Fees.....	57
Schedule “B” – Fares.....	59

BYLAW NO. 9651

The Vehicles for Hire Bylaw, 2019

Whereas subsection 4(1) of *The Vehicles for Hire Act*, S.S. 2018, c. V-3.2, permits a city to make bylaws respecting the regulation and licensing of transportation networks and transportation network companies;

Whereas section 10 of *The Vehicles for Hire Regulations*, c. V-3.2, Reg. 1, permits a city to make bylaws requiring transportation network companies to establish a complaints process for accepting, recording, reviewing and responding to complaints from the public;

Whereas clause 8(1)(b) of *The Cities Act*, S.S. 2002, c. C-11.1, permits a city to make bylaws in relation to the safety, health and welfare of people and the protection of people and property;

Whereas clause 8(1)(h) of *The Cities Act* permits a city to make bylaws in relation to businesses, business activities and persons engaged in business;

Whereas, pursuant to subsection 8(3) of *The Cities Act*, the power to pass bylaws includes the power to:

- regulate or prohibit;
- provide for a system of licences, inspections, permits or approvals;
- establish fees for the licence;
- prohibit any business until a licence has been granted or an inspection performed;
- impose terms and conditions on any licence;
- impose conditions that must be met before a licence is granted or renewed;
- provide for the duration of licences and their suspension or cancellation for failure to comply with a term or condition of a bylaw or for any other reason specified in the bylaw;
- provide for an appeal, the body that is to decide the appeal and related matters;

Whereas the City of Saskatoon desires to enact a bylaw to regulate and licence vehicles for hire, including taxi services and transportation network companies, in the City of Saskatoon;

Now therefore, the Council of the City of Saskatoon enacts:

PART I
Short Title and Interpretation

Short Title

1. This Bylaw may be cited as *The Vehicles for Hire Bylaw, 2019*.

Definitions

2. In this Bylaw:
 - (a) **“affiliated”** means engaged in an arrangement to provide dispatch services;
 - (b) **“bodily fluids”** means feces, urine or vomit;
 - (c) **“business day”** means a day other than a Saturday, Sunday or holiday;
 - (d) **“certificate of registration”** means a certificate of registration issued pursuant to *The Traffic Safety Act*;
 - (e) **“City”** means the City of Saskatoon;
 - (f) **“class PT”** means a class of vehicles established by the regulations to *The Traffic Safety Act*;
 - (g) **“conviction”** means a conviction or a guilty plea, and includes a conviction of any business entity for which the applicant had, at the time of the prescribed criminal offence leading to the conviction, a management responsibility or a controlling interest;
 - (h) **“Council”** means the Council of the City of Saskatoon;
 - (i) **“dispatch”** means the act or service of sending or directing a:
 - (i) TNC vehicle, through a transportation network, to a person or persons who have requested vehicle-for-hire service using a transportation network; or
 - (ii) taxi, by electronic or any other means, to a person or persons who have requested a taxi including by use of a mobile application, text message, internet web page, cell phone or email communication;

- (j) **“D409 certificate”** means the Canadian Standards Association standard D409-92, Motor Vehicle for the Transportation of Persons with Physical Disabilities as amended from time to time by the Canadian Standards Association;
- (k) **“electronic payment system”** means a system by which a passenger may pay a fare by an immediate electronic withdrawal from their bank account or charge to their credit card account;
- (l) **“enterprise taxi licence”** means a licence issued to a taxi driver pursuant to this Bylaw through the enterprise taxi licence distribution lottery;
- (m) **“enterprise taxi licence distribution lottery”** means the process by which the City distributes enterprise taxi licences;
- (n) **“General Manager”** means the General Manager of Community Services or a designate;
- (o) **“owner plate”** means a metal plate or decal issued by the City, to be attached to a taxi, that identifies the licensee and the vehicle to which the licence applies and applies to all licences whether permanent, temporary or enterprise;
- (p) **“person”** means a person as defined in *The Vehicles for Hire Act* and includes an individual, a corporation, a partnership and the heirs, executors, administrators or other legal representatives of a person;
- (q) **“positive”** means that a notation, as referred to in subsection 6.3(2) of the *Criminal Records Act*, is disclosed through a vulnerable sector check;
- (r) **“prescribed”** means prescribed in *The Vehicles for Hire Regulations*;
- (s) **“service animal”** means an animal that has specialized training to provide services to a person with a disability;
- (t) **“street hailing”** means offering, soliciting, or accepting offers to provide transportation, or providing transportation, to passengers that is not vehicle-for-hire service;
- (u) **“taxi”** means a taxi as defined in *The Vehicles for Hire Act*;

- (v) **“taxi broker”** means a person licensed under this Bylaw who accepts calls in any manner for the dispatch of taxis and who dispatches taxis;
- (w) **“taxi brokerage”** means the general business of a taxi broker and shall be deemed to include the land and premises where the business is carried on;
- (x) **“taxi driver”** means a person licensed to drive a taxi pursuant to this Bylaw, whether the taxi owner or an agent, lessee or employee of the taxi owner;
- (y) **“taxi licence”** means a licence from the City that grants to the holder thereof the running rights to operate a taxi in the City;
- (z) **“taxi owner”** means a person granted a taxi licence to operate a taxi in the City;
- (aa) **“temporary wheelchair accessible taxi licence”** means a licence from the City that grants to the holder thereof the running rights to operate a temporary wheelchair accessible taxi in the City;
- (bb) **“TNC”** means a transportation network company;
- (cc) **“TNC driver”** means an affiliated driver as defined in *The Vehicles For Hire Regulations*;
- (dd) **“TNC vehicle”** means a vehicle as defined in *The Vehicles for Hire Act* and used to provide vehicle-for-hire service;
- (ee) **“transportation network”** means a transportation network as defined in *The Vehicles for Hire Act*;
- (ff) **“transportation network company”** means a transportation network company as defined in *The Vehicles for Hire Act*;
- (gg) **“transportation network company licence”** means a licence issued to a transportation network company pursuant to clause 15(1)(a);
- (hh) **“trip data”** means:
 - (i) for transportation network companies, information collected and maintained by a transportation network company respecting the dispatching and conveyance of passengers by TNC drivers and includes the following:

- (A) the time a request for the dispatch of a vehicle is received by the transportation network;
 - (B) the time a TNC driver accepts the dispatch of a vehicle through the transportation network;
 - (C) the time the trip begins;
 - (D) the time the trip concludes;
 - (E) passenger wait time;
 - (F) trips cancelled by the TNC driver;
 - (G) trips for which the passenger did not appear;
 - (H) whether the trip involved the conveyance of a person with a disability related to mobility;
 - (I) the number of trips per month for each wheelchair accessible TNC vehicle; and
- (ii) for taxi brokers, information collected and maintained by a taxi broker respecting the dispatching and conveyance of passengers by taxis affiliated with the taxi broker and includes the following:
- (A) the time a call is received requesting the dispatch of a taxi;
 - (B) the time a taxi driver accepts the dispatch of a taxi;
 - (C) the time a taxi driver engages the taximeter for that dispatched call;
 - (D) the time a taxi driver turns the taximeter off at the conclusion of the trip;
 - (E) passenger wait time;
 - (F) trips cancelled by the taxi driver;
 - (G) trips for which the passenger did not appear;
 - (H) whether the trip involved the conveyance of a person with a disability related to mobility;

- (l) the number of trips per month for each wheelchair accessible taxi;
- (ii) **“vehicle-for-hire inspector”** means a person employed by the City and authorized by the General Manager to act as a vehicle-for-hire inspector for the purposes of this Bylaw;
- (jj) **“vehicle-for-hire service”** means vehicle-for-hire service as defined in *The Vehicles for Hire Act*;
- (kk) **“vulnerable sector check”** means a verification as referred to in subsection 6.3(3) of the *Criminal Records Act*;
- (ll) **“wheelchair accessible taxi”** and **“wheelchair accessible TNC vehicle”** mean a vehicle that:
 - (i) is specifically designed to carry persons with disabilities related to mobility;
 - (ii) is equipped with a mechanical device that can load, transport and unload a person using a wheelchair or other mobility aid without that person having to leave the wheelchair or other mobility aid; and
 - (iii) complies with Canadian Standards Association standard D409-92, Motor Vehicle for the Transportation of Persons with Physical Disabilities;
- (mm) **“wheelchair accessible taxi licence”** means a licence from the City that grants to the holder thereof the running rights to operate a wheelchair accessible taxi in the City.

PART II
Licensing

DIVISION I
General Licensing Matters

General Authority

- 3. The City shall have the power to:
 - (a) limit the number of taxis that may operate in the City;

- (b) determine the types of licences that may be granted; and
- (c) determine the manner in which any licence is to be allocated.

Types of Licences

4. The City may issue the following licences:

- (a) Taxi Licence;
- (b) Taxi Broker's Licence;
- (c) Taxi Driver's Licence;
- (d) Wheelchair Accessible Taxi Licence;
- (e) Temporary Wheelchair Accessible Taxi Licence;
- (f) Enterprise Taxi Licence;
- (g) Transportation Network Company Licence.

Number of Taxi Licences

5. (1) The City may issue up to 160 taxi licences within the City.
- (2) In addition to the taxi licences mentioned in subsection (1), the City may issue:
- (a) up to 35 enterprise taxi licences;
 - (b) up to five wheelchair accessible taxi licences;
 - (c) up to 16 temporary wheelchair accessible taxi licences; and
 - (d) up to five additional temporary wheelchair accessible taxi licences, in excess of the limit mentioned in clause (c).

Licence Required

6. (1) No person shall:

- (a) subject to subsection (3), drive a taxi in the City unless that person holds a valid taxi driver licence;
 - (b) drive a taxi as an enterprise taxi in the City unless that person holds a valid enterprise taxi licence;
 - (c) operate a taxi in the City unless that person holds a valid taxi licence, wheelchair accessible taxi licence or temporary wheelchair accessible taxi licence;
 - (d) carry on business of a taxi brokerage in the City unless that person holds a valid taxi broker licence; and
 - (e) dispatch or participate in the dispatching of vehicle-for-hire services or offer, use or facilitate a transportation network in the City unless that person holds a valid transportation network company licence.
- (2) In addition to the licence mentioned in subsection (1), a taxi broker and a transportation network company shall also obtain a general business licence from the City.
- (3) If a taxi driver is affiliated with a brokerage carrying on business in a jurisdiction outside the City, and the brokerage is not licensed to carry on business in the City, the driver may drive a taxi from that brokerage in the City without a licence if:
- (a) the trip originates outside the City and terminates with the passenger being dropped off at a single destination within the City; or
 - (b) the trip originates and terminates outside the City, provided that:
 - (i) the entire trip constitutes a single fare;
 - (ii) at least one passenger who started the trip outside the City is also a passenger when the trip terminates; and
 - (iii) the entire trip occurs on the same calendar day.
- (4) **“Trip”** for the purposes of clause (3)(b) includes any conveyance of the passenger who originally engaged the service outside the City limits on the day the trip originated, provided that the ultimate destination is a return to outside the City limits.

Advertising

7. (1) No person shall hold themselves out to be licensed under this Bylaw unless they are so licensed.
- (2) No person shall advertise the provision of any taxi services or vehicle-for-hire services unless they hold a valid and subsisting licence under this Bylaw.

Licence Fees

8. (1) No person shall be licensed under this Bylaw until payment of the fee established by Schedule "A" is received by the City.
- (2) Subject to subsection (3), licence fees are non-refundable. If a licence is suspended or cancelled, no licence fee or part thereof is refundable.
- (3) If the licence or the licence renewal is denied, the fee paid pursuant to subsection (1) shall be returned.

Licence Conditions

9. (1) The City may impose any terms and conditions on a licence issued pursuant to this Part that are consistent with the intent of this Bylaw if the City is satisfied that:
 - (a) it is necessary to ensure compliance with any duties imposed on the licensee pursuant to this Bylaw;
 - (b) it is necessary to ensure the integrity of the licensing scheme in this Bylaw; and
 - (c) it is appropriate and in the public interest to do so.
- (2) Every wheelchair accessible taxi licence and temporary wheelchair accessible taxi licence shall be subject to a condition that priority is given to the conveyance of passengers with a disability related to mobility.
- (3) Every licensee shall comply with the terms, conditions and restrictions of the licence.

Property of the City

10. (1) The following licences issued pursuant to this Bylaw remain at all times the sole property of the City and do not confer any property rights:
 - (a) temporary wheelchair accessible taxi licences;
 - (b) taxi driver licences and photo identification;
 - (c) enterprise taxi licences;
 - (d) transportation network company licences.
- (2) A licensee or other person in possession of a licence mentioned in subsection (1) shall not sell, assign, transfer, lease or otherwise dispose of or give up control of the licence, except in accordance with this Bylaw, and shall surrender the licence to the City immediately if requested by the City.
- (3) A taxi broker's licence shall not be assigned or transferred.

Confidentiality

11. Subject to section 28, the information provided by an applicant in pursuit of a licence under this Part shall be maintained by the City on a confidential basis, subject to the provisions of *The Local Authority Freedom of Information and Protection of Privacy Act*.

DIVISION II Taxi Driver Licence

Application for Taxi Driver's Licence

12. (1) An application for a taxi driver's licence shall be made to the City on such forms and accompanied by such information as established by the City.
- (2) The application shall include the following information:
 - (a) the applicant's full name;
 - (b) the applicant's date of birth;
 - (c) the applicant's current address and telephone number;

- (d) a letter from a taxi broker on company letterhead confirming its affiliation with the applicant taxi driver;
 - (e) written proof that the applicant holds a valid and subsisting prescribed class of Saskatchewan Driver's Licence issued by Saskatchewan Government Insurance;
 - (f) a criminal record check that meets the prescribed requirements and includes a vulnerable sector check;
 - (g) the applicant's certificate of approval from the Saskatoon Police Service;
 - (h) written proof that the applicant has completed any training program approved and required by the City;
 - (i) the issuing jurisdiction and the effective dates of any licence or permit held by the applicant to drive a taxi and whether such licence or permit has been denied, revoked or suspended, and if so, the reason or reasons therefor.
- (3) If a taxi driver is using electronic means including a mobile application, text message, internet web page, cell phone or email communication to dispatch their taxi, the taxi driver shall also require a taxi broker's licence.
- (4) The application shall be accompanied by the fee established by Schedule "A".

Issuance of Taxi Driver's Licence

13. (1) Within 30 days of the receipt of a completed application for a taxi driver's licence, together with the applicable fee, the City shall either:
- (a) issue a licence, with or without conditions; or
 - (b) deny the application for a licence.
- (2) The City shall approve a licence unless one or more of the following is determined to be true:
- (a) the applicant is less than 18 years of age;
 - (b) the applicant failed to provide information as required by section 12 or has provided false or misleading information in the application;

- (c) the applicant has been convicted of a prescribed criminal offence. The fact that a conviction is being appealed shall have no effect under this clause;
 - (d) the applicant's driving privileges or Saskatchewan Driver's Licence have been suspended, cancelled, revoked or invalidated for any reason;
 - (e) the applicant has an outstanding warrant for arrest or committal under the Criminal Code;
 - (f) the licence fee established by Schedule "A" has not been paid.
- (3) The licence, if granted, shall contain the following information:
- (a) the name of the person to whom the licence is granted;
 - (b) the conditions, if any, attaching to the licence;
 - (c) the number of the taxi driver's licence issued to the applicant;
 - (d) the date of issue of the licence.
- (4) In addition to the requirements of subsection (3), the licensee shall also be issued photo identification.
- (5) If the application is denied, the City shall provide the applicant with a copy of its decision together with written reasons for the decision.

DIVISION III

Taxi Broker and Transportation Network Company Licence

Licence Application

14. (1) An application for a taxi broker licence or transportation network company licence shall be made to the City on such forms and accompanied by such information as established by the City.
- (2) The application shall include the following information:
- (a) the applicant's full name;
 - (b) the applicant's current address and telephone number;

- (c) for a taxi broker licence:
 - (i) a copy of the applicant's business licence issued by the City confirming the location of the applicant's business;
 - (ii) proof that the applicant has a system for receiving requests and dispatching taxis licensed pursuant to this Bylaw and forming part of the broker's fleet, and confirmation that the system will not interfere with any other taxi broker, taxi owner or fleet of vehicles;
 - (iii) the issuing jurisdiction and the effective dates of any licence or permit held by the applicant to provide dispatch services to a taxi and whether such licence or permit has been denied, cancelled, revoked or suspended, and if so, the reason or reasons therefor;
 - (d) for a transportation network company licence:
 - (i) a copy of the applicant's business licence issued by the City;
 - (ii) proof in a form satisfactory to the City that the applicant has a transportation network;
 - (iii) proof in a form satisfactory to the City that the applicant has insurance in compliance with section 7 and section 8 of *The Vehicles for Hire Act*.
- (3) The application shall be accompanied by the fee established by Schedule "A".

Licence Issue

15. (1) Within 30 days of the receipt of a completed application for a taxi broker licence or a transportation network company licence, together with the applicable fee, the City shall either:
- (a) issue a licence, with or without conditions; or
 - (b) deny the application for a licence.
- (2) The City shall approve a licence unless one or more of the following is determined to be true:

- (a)
 - (i) in the case of an individual, the individual is less than 18 years of age;
 - (ii) in the case of a partnership, the managing partner is less than 18 years of age;
 - (iii) in the case of a corporation, the managing director is less than 18 years of age;
 - (b) the applicant failed to provide information as required by section 14 or has provided false or misleading information in the application;
 - (c) the fee established by Schedule "A" has not been paid.
- (3) The licence, if granted, shall contain the following information:
- (a) the name of the person to whom the licence is granted;
 - (b) the expiration date of the licence;
 - (c) the conditions, if any, attaching to the licence;
 - (d) the number of the business licence issued to the applicant;
 - (e) the address of the taxi brokerage or transportation network company.
- (4) If the application is denied, the City shall provide the applicant with a copy of its decision together with written reasons for the decision.

DIVISION IV
Taxi and Wheelchair Accessible Taxi Licence

Application for Taxi or Wheelchair Accessible Taxi Licence

16. (1) An application for a taxi licence or wheelchair accessible taxi licence shall be made to the City on such forms and accompanied by such information as established by the City.
- (2) The application shall include the following information:
- (a) the applicant's full name;
 - (b) the applicant's current address and telephone number;

- (c) written proof of vehicle registration and insurance for the taxi identifying the applicant as the owner of the vehicle and a class PT designation;
 - (d) written proof of the taxi broker with which the taxi licence or wheelchair accessible taxi licence is affiliated;
 - (e) proof of liability insurance in the amount of \$2 Million identifying the City as an additional insured;
 - (f) a validated Light Vehicle Inspection Certificate for the taxi completed by a Saskatchewan Government Insurance accredited mechanic dated no earlier than 90 days prior to the licence application;
 - (g) the issuing jurisdiction and the effective dates of any other licence or permit held by the applicant to operate a taxi, and whether such licence or permit has been denied, cancelled or suspended, and if so, the reason or reasons therefor.
- (3) In addition to the requirements of subsection (3), an application for a wheelchair accessible taxi licence shall include a valid D409 certificate.
- (4) The application shall be accompanied by the fee established by Schedule "A".
- (5) If a taxi owner intends to drive a taxi, the taxi owner shall also require a taxi driver licence.
- (6) If a taxi owner is using electronic means including a mobile application, text message, internet web page, cell phone or email communication to dispatch their taxi, the taxi owner shall also require a taxi broker's licence.
- (7) Taxi owners shall hold a separate licence for each taxi or wheelchair accessible taxi.
- (8) If the applicant for a taxi licence or a wheelchair accessible taxi licence is a partnership, the application must:
- (a) be completed by one of the partners;
 - (b) disclose the identity of all other partners; and
 - (c) include all of the information required by subsections (2) and (3).

Issuance of Taxi or Wheelchair Accessible Taxi Licence

17. (1) Within 30 days of the receipt of a completed application for a taxi licence or a wheelchair accessible taxi licence, together with the applicable fee, the City shall either:
 - (a) issue a licence, with or without conditions; or
 - (b) deny the application for a licence.
- (2) The City shall approve a licence unless one or more of the following is determined to be true:
 - (a) (i) in the case of an individual, the individual is less than 18 years of age;
 - (ii) in the case of a partnership, the managing partner is less than 18 years of age;
 - (iii) in the case of a corporation, the managing director is less than 18 years of age;
 - (b) the applicant failed to provide information as required by section 16 or has provided false or misleading information in the application;
 - (c) the fee established by Schedule "A" has not been paid.
- (3) The licence, if granted, shall contain the following information:
 - (a) the name of the person to whom the licence is granted;
 - (b) the number of the business licence issued to the applicant;
 - (c) the expiration date of the licence;
 - (d) the conditions, if any, attaching to the licence;
 - (e) the taxi plate number;
 - (f) the name of the taxi broker with which the applicant is affiliated.
- (4) If the application is denied, the City shall provide the applicant with a copy of its decision together with written reasons for the decision.

Disposition of Taxi or Wheelchair Accessible Taxi Licence

18. (1) Taxi licences and wheelchair accessible taxi licences may be sold, gifted, bequeathed or otherwise transferred upon:
 - (a) compliance by the transferee with all administrative and statutory requirements for obtaining and holding a taxi licence or a wheelchair accessible taxi licence;
 - (b) submission by the transferee of a completed application form, including supporting documentation, to the City in accordance with section 16;
 - (c) submission by the transferee of the complete bill of sale for the taxi licence or wheelchair accessible taxi licence including the sale price; and
 - (d) payment by the transferee to the City of the applicable transfer fee as established Schedule "A".
- (2) In addition to the requirements of subsection (1), the transferee of a wheelchair accessible taxi licence must also submit a current D409 certificate to the City.
- (3) When transferring a licence under this section, the transferor shall, in all cases, surrender the licence to the City for cancellation. The transferor shall also surrender the owner plate to the City for cancellation, if required. The City shall issue a new licence to the transferee containing the information required by subsection 17(3), and a new owner plate, if required.

Issuing Taxi Owner Plates

19. Upon issuing a taxi licence or a wheelchair accessible taxi licence, the City shall also provide the licensee with an owner plate for the vehicle.

Transfer of Taxi Owner Plates

20. (1) An owner plate may be moved from one vehicle to another if:
 - (a) the vehicle to which the plate is assigned requires repairs or servicing, and is temporarily unavailable for service; or
 - (b) the vehicle to which the plate is assigned is being permanently replaced with a different vehicle.

- (2) If transferring an owner plate, the taxi owner shall immediately, within the business hours of City Hall:
 - (a) provide the City with:
 - (i) a validated Light Vehicle Inspection Certificate for the replacement vehicle; and
 - (ii) a certificate of vehicle registration for the replacement vehicle showing a class PT designation;
 - (b) pay the owner plate replacement fee established by Schedule "A" to the City; and
 - (c) return the owner plate from the original vehicle to the City.
- (3) Upon receipt of the materials mentioned in subsection (2), the City shall issue a new owner plate for the replacement vehicle.

DIVISION V
Temporary Wheelchair Accessible Taxi Licence

Method of Issuing Temporary Wheelchair Accessible Taxi Licence

21. (1) The City may, in its discretion, issue temporary wheelchair accessible taxi licences at such times as it considers appropriate.
- (2) Subject to the limits mentioned in clauses 5(2)(c) and (d), the City shall determine the number, if any, of temporary wheelchair accessible taxi licences to be issued.
- (3) Temporary wheelchair accessible taxi licences may be issued with or without a public tender process.
- (4) Before September 3, 2020, temporary wheelchair accessible taxi licences issued pursuant to clause 5(2)(d) shall be allocated to taxi brokers based on licensed taxi fleet size.

Term of Temporary Wheelchair Accessible Taxi Licence

22. (1) A temporary wheelchair accessible taxi licence issued pursuant to clause 5(2)(c) shall be valid for a term commencing on September 3, 2019 and ending on September 2, 2024.

- (2) A temporary wheelchair accessible taxi licence issued pursuant to clause 5(2)(d) shall be valid for a term of five years commencing on September 3, 2015 and ending on September 2, 2020.
- (3) After the term established by subsection (2) has expired, a temporary wheelchair accessible taxi licence issued pursuant to clause 5(2)(d) shall be valid for a term commencing on September 3, 2020 and ending on September 2, 2024.
- (4) If a taxi broker to whom temporary wheelchair accessible taxi licences have been allocated ceases operations for any reason and the term of the licences has not expired, those licences shall revert to the City and shall be reallocated for the remainder of the term of the licences to the remaining taxi brokers based upon the fleet size of each taxi broker.
- (5) If a taxi owner to whom a temporary wheelchair accessible taxi licence has been issued ceases to be a taxi owner for any reason and the term of the licence has not expired, the licence shall revert to the City and shall be reissued for the remainder of the term pursuant to this Division.
- (6) Lease fees shall not be charged for the use of a temporary wheelchair taxi licence. Only normal operating costs may be recovered.

Application for Temporary Wheelchair Accessible Taxi Licence

23. (1) An application for a temporary wheelchair accessible taxi licence shall be made to the City on such forms and accompanied by such information as established by the City.
- (2) The application shall include the information required by subsections 16(2) and (3).

Issuance of Temporary Wheelchair Accessible Taxi Licence

24. (1) Within 30 days of the receipt of a completed application for a temporary wheelchair accessible taxi licence together with the fee established by Schedule "A", the City shall either:
 - (a) issue a licence, with or without conditions; or
 - (b) deny the application for a licence.

- (2) The City shall approve a licence unless one or more of the following is determined to be true:
 - (a) the applicant is less than 18 years of age;
 - (b) the applicant failed to provide information as required by section 16 or provided false or misleading information in the application;
 - (c) the fee established by Schedule "A" has not been paid.
- (3) The licence, if granted, shall contain the following information:
 - (a) the name of the person to whom the licence is granted;
 - (b) the number of the business licence issued to the applicant;
 - (c) the expiration date of the licence;
 - (d) the conditions, if any, attaching to the licence;
 - (e) the taxi plate number;
 - (f) the name of the taxi broker with which the applicant is affiliated.
- (4) If the application is denied, the City shall provide the applicant with a copy of its decision together with written reasons for the decision.

DIVISION VI
Enterprise Taxi Licence

Method of Issuing Licence

25. (1) The City may, in its discretion, issue enterprise taxi licences, at such times and in such numbers as may be necessary to meet the demand for such services.
- (2) Enterprise taxi licences shall be distributed using the lottery system described in this Division.

Eligibility to Participate in the Enterprise Licence Distribution Lottery

26. (1) In this section,
- (a) **“closely connected person”** means the agent, business partner or family member of an applicant;
 - (b) **“controlling interest”** means an interest that a person has in a corporation if the person beneficially owns, directly or indirectly, or exercises control or direction over shares of the corporation carrying more than 25% of the voting rights attached to all issued shares of the corporation;
 - (c) **“family”** means the spouse, parent or child of an applicant;
 - (d) **“senior officer”** means a member of the board of directors, the president, any vice-president, the secretary, the treasurer or the general manager of a corporation or any other person who performs functions for the corporation similar to those normally performed by a person occupying any of those offices;
 - (e) **“spouse”** means:
 - (i) the legally married spouse of a person, with whom the person is cohabiting; or
 - (ii) a person who has cohabited with another person as spouses continuously for a period of not less than two years.
- (2) The intent of the lottery is to distribute enterprise taxi licences to licensed taxi drivers only.
- (3) A taxi driver is ineligible to participate in the enterprise taxi licence distribution lottery if:
- (a) the taxi driver currently owns or has owned a taxi licence at any time within the two years immediately preceding the lottery draw;
 - (b) someone in the taxi driver’s family currently owns or has owned a taxi licence at any time within the two years immediately preceding the lottery draw; or
 - (c) the taxi driver or a closely connected person has a controlling interest in, or is a senior officer of, a corporation that owns or has owned a taxi licence at any time within the two years immediately preceding the lottery draw.

- (4) In order to participate in the lottery, the applicant must:
 - (a) hold a valid and subsisting prescribed class of Saskatchewan Driver's Licence issued by Saskatchewan Government Insurance;
 - (b) hold a valid taxi driver's licence, including photo identification issued by the City;
 - (c) be affiliated with a taxi broker carrying on business and licensed by the City;
 - (d) have, at a minimum, four years' experience driving a taxi in the City as at the date of the application; and
 - (e) have driven a taxi in the City at least four shifts per week, each week in the past 52 weeks, excluding vacation time and medical leave.
- (5) A taxi driver may submit only one application per lottery draw. If a taxi driver submits more than one application, the taxi driver shall be ineligible to participate in that lottery draw.

Application for Licence

- 27. (1) An application to participate in the lottery shall be made to the City on such forms and accompanied by such information as established by the City.
- (2) The application shall include the following information:
 - (a) the applicant's full name;
 - (b) the applicant's date of birth;
 - (c) the applicant's current address and telephone number;
 - (d) the applicant's current taxi driver licence number.
- (3) The application shall be accompanied by the fee established by Schedule "A".

Enterprise Taxi Licence Distribution Lottery

- 28. (1) The enterprise taxi licence distribution lottery shall be conducted in accordance with this section.

- (2) The City shall establish a lottery pool for the distribution of enterprise taxi licences.
- (3) The application for an enterprise taxi licence, once received, shall be marked for identification and placed with all other applications for the draw.
- (4) The City shall conduct the draw for enterprise taxi licences in public.
- (5) All applications for the lottery shall be drawn and numbered in the order in which they were drawn.
- (6) The number of licences to be issued from the lottery pool shall be determined by the City in advance of the lottery draw.
- (7) Licences shall be issued in the order in which the applications were drawn.
- (8) Before issuing a licence, the City shall:
 - (a) review the application to determine the applicant's eligibility in accordance with subsections 26(3) and (4); and
 - (b) determine the taxi broker for which the applicant intends to drive.
- (9) If the applicant is found to be ineligible to participate in the lottery draw, or abandons the application, the licence shall be issued to the next eligible applicant drawn from the lottery pool.
- (10) The names of the successful applicants drawn from the lottery pool shall be announced at the lottery draw.
- (11) The City shall provide each taxi broker with the names of the successful applicants from the lottery.
- (12) If an applicant is found to be ineligible to participate in the lottery draw, the City shall notify the applicant, in writing, of its decision together with written reasons for the decision.
- (13) The names of the unsuccessful applicants shall not be disclosed.

Issuance of Licence

29. (1) After the enterprise taxi licence distribution lottery is complete, the City shall notify the successful applicant or applicants that they have been granted an enterprise taxi licence and of the commencement date of the licence.

- (2) At least two days prior to the commencement date of the licence, the applicant shall:
 - (a) provide the City with:
 - (i) a validated Light Vehicle Inspection Certificate for the vehicle to which the licence is granted which certificate must be completed by a Saskatchewan Government Insurance accredited mechanic and be dated within the previous six months;
 - (ii) written proof of vehicle registration and insurance for the taxi identifying the applicant as the owner of the vehicle and a class PT designation; and
 - (iii) payment of the fee established by Schedule "A"; and
 - (b) present the vehicle to the City for a general taxi and meter inspection.
- (3) If the applicant satisfies the conditions in subsection (2), the City shall approve the licence.

Term of Licence

30. (1) An enterprise taxi licence shall be valid for four years commencing on June 29, 2019 and ending on June 28, 2023.
- (2) The licensee shall return the enterprise taxi licence to the City immediately after the expiry of the term.
- (3) The licensee shall immediately surrender the enterprise taxi licence to the City if:
 - (a) the licensee ceases to operate the taxi for a minimum of 40 hours per week, subject to subsection (4);
 - (b) the licensee ceases to be the only taxi driver driving the taxi;
 - (c) it is determined that the licensee has provided false or misleading information in the application; or
 - (d) the licensee's driving privileges or Saskatchewan Driver's Licence have been suspended, cancelled, revoked or invalidated for any reason.

- (4) The licensee is entitled to take up to a combined total of eight weeks annually for vacation and medical leave without surrendering the enterprise taxi licence to the City pursuant to clause (3)(a).
- (5) In the event a licence is surrendered pursuant to subsection (3), the City shall offer the licence to the next eligible applicant from the lottery pool.

Use of Licence

- 31. The licensee may choose the taxi broker for which the licensee will drive and may change taxi brokers upon written notification to the City and payment of the applicable fee as established by Schedule "A".

DIVISION VII Licence Expiration and Renewal

Licence Expiry

- 32. Unless renewed pursuant to section 33, a licence expires:
 - (a) on the expiry date shown on the licence; or
 - (b) if no expiry date is shown on the licence:
 - (i) for a taxi broker licence, taxi driver licence or transportation network company licence, one year from the date of its issue;
 - (ii) for a taxi licence, wheelchair accessible taxi licence, or temporary wheelchair accessible taxi licence, on December 31 of the year in which the licence was issued; and
 - (iii) for an enterprise taxi licence, on June 28 each year.

Licence Renewal

- 33.
 - (1) An application to renew any licence under this Bylaw shall be received by the City on or before the expiration date of the current licence.
 - (2) The application shall be made on such forms and include such information as established by the City.

- (3) When a licence is being renewed, the application shall include the information set out in:
 - (a) subsection 12(3), in the case of a taxi driver;
 - (b) subsection 14(2), in the case of a taxi broker or transportation network company; or
 - (c) subsections 16(2) and (3), in the case of a taxi owner.
- (4) The application shall include the applicable fee established by Schedule "A".
- (5) Upon receipt of the completed application and the applicable fee, the City shall either renew the licence with or without conditions, or issue a written notice of intent to deny renewal of the licence.
- (6) The City shall approve the renewal provided that the applicant has fully complied with all applicable requirements of this Bylaw.
- (7) If the renewal is denied, the City shall provide the applicant with a copy of its decision together with written reasons for the decision.
- (8) Subject to an appeal pursuant to subsection 63(1), if the City denies a renewal, no licence under this Bylaw shall be issued to the applicant for a period of one year from the date of denial.

PART III
Operational Requirements

DIVISION I
Fares

Fares to be Charged

34. (1) A fare shall be charged for each vehicle-for-hire service trip or taxi trip in accordance with Schedule "B".
- (2) Notwithstanding subsection (1), if a taxi broker has a written contract with a business or other entity to convey passengers, the flat rate charge per trip as provided for in the written contract may be charged. A copy of the contract shall be provided to the City upon request.

- (3) If, at the direction of the person who ordered the taxi, passengers are picked up at different locations to be carried to the same destination, the taxi driver shall charge no more than what the lawful charge would be for a continuous trip from the starting location to the end destination.
- (4) If several passengers, each of whom has ordered taxi service, are carried from the same location in one taxi to different destinations, each destination shall be deemed to be the end of a trip, and at each destination the taxi driver shall clear the taximeter and charge for each such trip the amount recorded on the taximeter.
- (5) If, at the direction of the person who ordered the taxi, passengers who entered the taxi at the same location are to be carried to different destinations, the taxi driver shall charge no more than what the lawful charge would be for a continuous trip from the starting destination to the end destination.

Fares to be Paid

35. No person, having received vehicle-for-hire service or taxi service, shall fail or neglect to pay the fare charged pursuant to section 34 at the conclusion of the trip.

Engaging Taximeter

36. (1) The taximeter must be engaged at the commencement of each taxi trip, once the passenger is loaded into the taxi, regardless whether a fare is being charged for the trip, or the taxi is being used on an hourly rate basis or otherwise pursuant to a written contract.
- (2) The taximeter must remain engaged throughout a taxi trip and be disengaged to the time off status only at the end of the trip once the destination is reached.
- (3) The taximeter must reflect the vacant status once payment for the trip has been received and the passenger has disembarked from the taxi.
- (4) Notwithstanding subsection (1), the taximeter may be engaged prior to loading a passenger only when the driver has been requested by the passenger to wait for a period in excess of 5 minutes, or at the consent of the passenger.

DIVISION II
Taxi Cleaning Amount

Charging a Cleaning Amount

37. (1) A taxi driver may include an amount, established by Schedule “B”, in the fare if a passenger soils the interior of the taxi with bodily fluids.
- (2) The amount mentioned in subsection (1) shall be clearly identified by the taxi driver to the passenger when charged pursuant to section 34.
- (3) No passenger, having soiled the interior of a taxi with bodily fluids, shall neglect or fail to pay the amount mentioned in subsection (1) at the conclusion of the trip.

Appealing a Cleaning Amount

38. (1) Notwithstanding subsection 37(3), if a passenger believes that an amount has been improperly included in a fare pursuant to subsection 37(1), the passenger may appeal to the General Manager.
- (2) If the General Manager determines that an amount has been improperly included in a fare:
- (a) the taxi driver and the taxi broker may be found in contravention of subsection 65(1); and
- (b) the General Manager may require the taxi driver or taxi broker to refund the amount to the passenger.

DIVISION III
TNC Driver Obligations

TNC Driver

39. No person shall provide vehicle-for-hire service unless that person is a TNC driver.

TNC Driver Responsibilities

40. (1) Every TNC driver shall:

(a) be at least 18 years of age;

Driver Appearance and Behaviour

(b) maintain a clean and properly groomed personal appearance, dressing appropriately to provide a public service;

(c) conduct themselves in a courteous, prudent and safe manner;

Fares to be Charged

(d) charge a fare as established by Schedule "B";

Requirement to Provide Service

(e) provide service to any person when dispatched through a transportation network;

(f) provide service to any passenger unless the passenger engages in abusive, violent or threatening behaviour;

(g) provide reasonable assistance to any passenger as requested or required in the circumstances;

(h) ensure that all trips are logged through the transportation network;

Most Economical Route

(i) take the most economical route from the starting location to the end destination unless otherwise directed by the passenger;

Number of Passengers

(j) permit no more passengers than the number of seatbelts available for use in the vehicle;

Passenger Property

(k) take care of all property delivered or entrusted to them, or left in the vehicle by any passenger;

- (l) at the conclusion of each trip:
 - (i) take all reasonable steps to identify any property left in the TNC vehicle by a passenger and return the property to the passenger; and
 - (ii) if the passenger cannot be located or the property cannot otherwise reasonably be returned to the passenger, deliver the property to the Lost & Found Department of the Saskatoon Police Service within 48 hours of the conclusion of the trip;

Documents to be Kept in TNC Vehicle

- (m) ensure that the following are in the TNC vehicle at all times when providing vehicle-for-hire service:
 - (i) proof of their affiliation with a licensed transportation network company;
 - (ii) their valid and subsisting prescribed class of Saskatchewan Driver's Licence issued by Saskatchewan Government Insurance;
 - (iii) the validated vehicle inspection certificate, as required by section 54;

Documents Produced Upon Request

- (n) produce, upon request by the City:
 - (i) proof of their affiliation with a licensed transportation network company;
 - (ii) their valid and subsisting prescribed class of Saskatchewan Driver's Licence issued by Saskatchewan Government Insurance;
 - (iii) the current certificate of registration for the TNC vehicle;
 - (iv) the validated vehicle inspection certificate, as required by section 54;
 - (v) proof of valid insurance that meets the prescribed requirements; and

- (vi) any other information pertaining to the operation of the TNC vehicle requested by the City;

Reporting Requirements

- (o) immediately report to the transportation network company of:
 - (i) being charged with or convicted of any prescribed criminal offence; or
 - (ii) suspension, cancellation, revocation, invalidation or amendment of their driving privileges or Saskatchewan Driver's Licence;

Vehicle Cleanliness, Maintenance and Repair

- (p) ensure that the TNC vehicle complies with Division I of Part IV;
- (q) upon request by the City, immediately produce the TNC vehicle to the City for additional inspections to ensure compliance with this Bylaw; and

Service Animals

- (r) permit a passenger with a disability to be accompanied by their service animal in the vehicle.
- (2) In addition to subsection (1), every TNC driver providing vehicle-for-hire service in a wheelchair accessible TNC vehicle shall:
- (a) operate a wheelchair accessible TNC vehicle only when the vehicle and its equipment comply with Canadian Standards Association standard D409-92;
 - (b) properly restrain every person in a wheelchair or other mobility aid; and
 - (c) produce a valid D409 certificate upon request by the City.

Street Hailing

41. A TNC driver shall not engage in street hailing at any time and shall only provide vehicle-for-hire service dispatched through a transportation network.

Accepting Payment

42. A TNC driver shall not accept payment by cash, cheque or by means of an electronic payment system that is separate from the transportation network.

DIVISION IV Transportation Network Company Obligations

Transportation Network Company Responsibilities

43. (1) Every transportation network company shall:

Responsibility for Drivers

- (a) ensure that its TNC drivers:
- (i) are at least 18 years of age;
 - (ii) hold a valid and subsisting prescribed class of Saskatchewan Driver's Licence;
 - (iii) have valid insurance that complies with *The Vehicles for Hire Act* and meets the prescribed requirements;
 - (iv) have a criminal record check that meets the prescribed requirements and includes a vulnerable sector check;
 - (v) have not:
 - (A) been charged with or convicted of any prescribed criminal offence;
 - (B) received a positive vulnerable sector check; or
 - (C) had their driving privileges or their Saskatchewan Driver's Licence suspended, cancelled, revoked or invalidated for any reason;
 - (vi) immediately report to it if:
 - (i) they are charged with or convicted of any prescribed criminal offence; or

- (ii) their driving privileges or their Saskatchewan Driver's Licence are suspended, cancelled, revoked, invalidated or amended for any reason; and
- (vii) otherwise conduct themselves in accordance with section 40;

Display of Information

- (b) ensure that the following information is available to all passengers of a TNC driver providing vehicle-for-hire service:
 - (i) transportation network company name and contact information;
 - (ii) City contact information, as established by the City;
 - (iii) TNC driver's first name and a current photograph of the TNC driver's face;
 - (iv) provincial licence plate, make and model of the vehicle;
 - (v) the applicable fare in accordance with Schedule "B";

Responsibility for Vehicles

- (c) only dispatch a vehicle if the vehicle:
 - (i) has a current vehicle registration that complies with *The Vehicles for Hire Act*;
 - (ii) has valid insurance that complies with *The Vehicles for Hire Act* and meets the prescribed requirements;
 - (iii) has a validated vehicle inspection certificate, as required by section 54;
 - (iv) is marked in accordance with section 51; and
 - (v) otherwise complies with Division I of Part IV;

Trip Data

- (d) collect trip data and retain the same pursuant to section 44;

- (e) report trip data to the City on a monthly basis. Trip data is to be received by the City no later than the 15th day of each month for the previous month;
- (f) remit the applicable per-trip fees and any surcharges in accordance with Schedule "A";

Inspections

- (g) upon request by the City, immediately produce a vehicle to the City for additional inspections to ensure compliance with this Bylaw;

Complaints Process

- (h) establish and maintain a documented complaints process to promptly investigate and respond to complaints regarding service, fares, or the condition or operation of any vehicle, received by the transportation network company from the public; and
 - (i) make all relevant data from the complaints process available for inspection by the City upon request.
- (2) The information required by clause (1)(b) may be provided electronically through the transportation network.

Dispatch Records

44. (1) A transportation network company shall keep records related to all vehicles and TNC drivers dispatched by it, including:
- (a) an account of all trips in the form established by the City;
 - (b) a list of all TNC drivers and all vehicles used by TNC drivers;
 - (c) information to confirm compliance with clauses 43(1)(a) and 43(1)(c); and
 - (d) any other information required by the City to ensure compliance with this Bylaw.
- (2) A transportation network company shall keep all of the records required by subsection (1) for a minimum of one year of the date of the record.

- (3) Upon request by the City, a transportation network company shall, within 10 days of the request, provide copies, or access to an electronic database, of any record required to be kept by the transportation network company pursuant to subsection (1).

DIVISION V Transportation Network

Transportation Network Features

45. A transportation network shall:

- (a) at the time of the request, disclose to the passenger requesting the vehicle-for-hire service:
 - (i) the first name and photograph of the TNC driver providing the vehicle-for-hire service;
 - (ii) a description of the make, model, colour and provincial licence plate of the TNC vehicle;
 - (iii) the applicable rate being charged for the trip;
 - (iv) any variable or surge pricing for the trip; and
 - (v) an estimate of the total fare for the trip;
- (b) allow the passenger to track the location and route of the TNC vehicle while en route to pick up the passenger and while carrying the passenger;
- (c) provide the ability for the passenger to rate the TNC driver;
- (d) include a process by which the passenger accepts or refuses the vehicle-for-hire service prior to the trip commencing and keep a record of such acceptance or refusal;
- (e) provide an electronic payment system; and
- (f) provide an electronic receipt to the passenger at the end of the trip or shortly thereafter that includes information confirming:
 - (i) the total fare paid for the trip;

- (ii) the date, time and duration of the trip;
- (iii) the location at which the passenger was picked up and location to which the passenger was driven;
- (iv) the first name of the TNC driver; and
- (v) the provincial licence plate number of the TNC vehicle.

DIVISION VI Taxi Driver Obligations

Taxi Driver's Responsibilities

46. (1) Every taxi driver shall:

Driver Appearance and Behaviour

- (a) at all times when operating a taxi, maintain a clean and properly groomed personal appearance, dressing appropriately to provide a public service as per the policy established by the taxi broker;
- (b) at all times when operating a taxi, conduct themselves in a courteous, prudent and safe manner;

Licence and Taxi Fares Visible

- (c) at all times when operating a taxi, have their taxi driver's licence, including photo clearly visible to passengers;
- (d) at all times when operating a taxi, ensure that a clear decal indicating the applicable taxi fares as established by Schedule "B" is affixed to the interior of the taxi and is plainly visible to passengers;

Taxi Broker Affiliation

- (e) be affiliated with a taxi broker;

Taxi Fares to be Charged

- (f) engage the taximeter in accordance with section 36;
- (g) operate a taxi only when the taximeter is sealed and the seal is intact;

- (h) charge the taxi fares in accordance with section 34;
- (i) when an amount pursuant to section 37 is charged, immediately:
 - (i) report the amount charged to the City; and
 - (ii) provide the City with the in-car camera footage of the soiling for which the amount was charged;

Responding to Calls

- (j) provide service to any person when dispatched by a taxi broker as being the next available taxi nearest the location of the request for service according to the taxi broker's computerized global positioning system;
- (k) provide service to any person anywhere in the City or to any point beyond the City limits for the taxi fare established by Schedule "B";
- (l) provide service to any passenger unless the passenger engages in abusive, violent or threatening behaviour;
- (m) be signed in to the dispatch system of the taxi brokerage at all times the taxi is on duty;
- (n) ensure that all trips are logged in through the dispatch system of the taxi brokerage;

Most Economical Route

- (o) take the most economical route from the starting location to the end destination when the general fare as established by Schedule "B" applies, unless otherwise directed by the passenger;

Number of Passengers

- (p) permit no more passengers than the number of seatbelts available for use in the taxi;

Passenger Property

- (q) take care of all property delivered or entrusted to them, or left in the taxi by any passenger;

- (r) at the conclusion of each trip:
 - (i) take all reasonable steps to identify any property left in the taxi by a passenger and return the property to the passenger; and
 - (ii) if the passenger cannot be located or the property cannot otherwise reasonably be returned to the passenger, deliver the property to the Lost & Found Department of the Saskatoon Police Service within 48 hours of the conclusion of the trip;

Receipts

- (s) upon the request of the passenger, provide a receipt for the trip;

Documents to be Kept in Taxi

- (t) at all times when operating a taxi, ensure that the following documents are in the taxi:
 - (i) a validated Light Vehicle Safety Inspection Certificate or a copy thereof;
 - (ii) a current Saskatchewan Driver's Licence issued by Saskatchewan Government Insurance;
 - (iii) a current taxi driver's licence issued by the City;

Documents Produced Upon Request

- (u) produce, upon request by the City:
 - (i) a validated Light Vehicle Safety Inspection Certificate or a copy thereof;
 - (ii) a current Saskatchewan Driver's Licence issued by Saskatchewan Government Insurance;
 - (iii) a current taxi driver's licence issued by the City; and
 - (iv) a current vehicle registration for the taxi;

Reporting Requirements

- (v) immediately notify the City of:

- (i) being charged with or convicted of any prescribed criminal offence; or
- (ii) cancellation, suspension, revocation, invalidation or amendment of their driving privileges or Saskatchewan Driver's Licence;

Vehicle Cleanliness, Maintenance and Repair

- (w) maintain the interior and the exterior of a taxi in accordance with section 52;

Taxi Stands

- (x) enter a taxi stand by positioning the taxi at the end of any line formed by other taxis; and

Service Animals

- (y) permit a passenger with a disability to be accompanied by their service animal in the taxi.
- (2) In addition to subsection (1), every taxi driver operating under a wheelchair accessible taxi licence or a temporary wheelchair accessible taxi licence shall:
- (a) operate a wheelchair accessible taxi only when the vehicle and its equipment comply with Canadian Standards Association standard D409-92;
 - (b) properly restrain every occupant of a wheelchair or other mobility aid;
 - (c) produce, upon the request of the City, a valid D409 certificate; and
 - (d) accept dispatch requests for accessible taxi service from or for a person with a disability related to mobility on a priority basis.

DIVISION VII
Taxi Owner Obligations

Taxi Owner's Responsibilities

47. (1) Every taxi owner shall:

Licences, Registration, Insurance and Safety

- (a) hold a separate taxi licence or wheelchair accessible taxi licence for each taxi or wheelchair accessible taxi;
- (b) maintain vehicle registration and insurance on each taxi or wheelchair accessible taxi identifying the owner of the vehicle and class PT designation;
- (c) file with the City, at least 3 business days prior to the expiry date of any current insurance policy, an insurance renewal policy or a certificate of insurance;
- (d) submit each taxi for a safety inspection in accordance with section 54 and ensure that each taxi complies with the safety requirements to maintain a validated Light Vehicle Inspection Certificate;

Use of Licensed Drivers Only

- (e) ensure that drivers driving for the owner hold a valid taxi driver's licence issued by the City;

Change of Broker Affiliation

- (f) within 3 business days, notify the City if the owner changes affiliation with a taxi broker;

Vehicle Equipment and Markings

- (g) securely affix the owner plate issued to each taxi or wheelchair accessible taxi to the taxi or wheelchair accessible taxi;
- (h) ensure that every taxi is equipped with the proper vehicle equipment and otherwise complies with Part IV;
- (i) ensure the immediate repair of any mechanical defects when reported by a taxi driver, taxi broker or the City;

Documents to Remain in the Taxi

- (j) keep at all times in each taxi or wheelchair accessible taxi the original or a photocopy of:
 - (i) the current certificate of registration for the taxi or wheelchair accessible taxi;

- (ii) the current taxi licence or wheelchair accessible taxi licence;
and
- (iii) the validated Light Vehicle Inspection Certificate;

Notification of Information Change

- (k) immediately notify the City of a change of address;
 - (l) immediately notify the City of a change of ownership of a taxi licence in accordance with section 18; and
 - (m) immediately notify the City of an owner plate transfer in accordance with section 20.
- (2) In addition to the responsibilities mentioned in subsection (1), every owner operating under a wheelchair accessible taxi licence shall:
- (a) ensure that priority is given to the conveyance of passengers with a disability related to mobility;
 - (b) ensure that the wheelchair accessible taxi is equipped with the appropriate tie downs or other equipment to properly secure passengers with disabilities using a wheelchair or other mobility aid; and
 - (c) ensure that a wheelchair accessible taxi and its equipment complies at all times with Canadian Standards Association standard D409-92.

DIVISION VIII
Taxi Broker Obligations

Taxi Broker's Responsibilities

48. Every taxi broker shall:

Permanent Office

- (a) maintain a permanent office in the City where the taxi brokerage business is carried on;

Taxi Driver and Owner Affiliation

- (b) maintain a list of all taxi drivers and taxi owners affiliated with the taxi broker;
- (c) upon the request of the City, provide the list of all taxi drivers and taxi owners with whom the taxi broker is affiliated;
- (d) within 3 business days, notify the City if a licensed taxi owner ceases affiliation with the taxi broker;

Dispatch Services

- (e) provide or ensure that dispatch services are provided 24 hours per day, seven days per week;
- (f) have a telephone number listed in the local telephone directory where the taxi broker can be reached at all times;
- (g) ensure that taxis are dispatched only to drivers holding a current taxi driver's licence issued by the City;
- (h) dispatch taxi drivers on the basis of the next available taxi located nearest the location of the request for service;
- (i) dispatch requests for wheelchair accessible taxi service from or for a person with a disability related to mobility on a priority basis to the next available wheelchair accessible taxi located nearest the location of the request for service;
- (j) dispatch requests for assistance from a taxi driver on a priority basis;

Responsibility for Drivers

- (k) ensure that taxi drivers affiliated with the taxi broker immediately report to the City if:
 - (i) they are charged with or convicted of any prescribed criminal offence; or
 - (ii) their driving privileges or their Saskatchewan Driver's Licence are suspended, cancelled, revoked, invalidated or amended for any reason;
- (l) ensure that taxi drivers affiliated with the taxi broker hold a valid taxi driver's licence issued by the City;

- (m) ensure that taxi drivers affiliated with the taxi broker do not operate taxis failing to display proper vehicle markings or vehicle markings associated with another broker;
- (n) ensure that taxi drivers affiliated with the taxi broker maintain a clean and properly groomed personal appearance, dressing appropriately to provide a public service;
- (o) ensure that taxi drivers affiliated with the taxi broker conduct themselves in a courteous, prudent and safe manner;
- (p) ensure that taxi drivers affiliated with the taxi broker are signed in to the dispatch system at all times when the taxi is on duty;
- (q) ensure that the taximeter is sealed at all times;
- (r) ensure that taxi drivers affiliated with the taxi broker charge only the taxi fares mentioned in section 34;
- (s) ensure that taxi drivers affiliated with the taxi broker immediately:
 - (i) report to the City when they charge an amount pursuant to section 37; and
 - (ii) provide the City with the in-car camera footage of the soiling for which the amount was charged;

Vehicle Equipment and Markings

- (t) ensure that at all times when a taxi is engaged in providing services, a clear decal indicating the applicable taxi fares as established by Schedule "B" is located in the taxi in plain view of passengers;
- (u) ensure that every taxi is equipped with the proper vehicle equipment, displays the proper taxi vehicle markings and otherwise complies with Part IV;
- (v) produce each taxi annually for the purposes of testing the taximeter;
- (w) ensure the continued compliance of each taxi with the safety requirements to maintain a validated Light Vehicle Inspection Certificate;
- (x) ensure the continued filing, with the City, at least 3 business days prior to the expiry date of any current insurance policy, an insurance renewal policy or a certificate of insurance;

Trip Data

- (y) collect trip data and retain the same for a period of not less than three months;
- (z) report trip data to the City on a monthly basis. Trip data is to be received by the City no later than the 15th day of each month for the previous month;
- (aa) upon request of the City, permit the City direct access to the taxi dispatch system to verify the accuracy of the trip data being supplied by the taxi broker;

Inspections

- (bb) upon the request of the City, immediately produce a taxi to the City for additional inspections to ensure compliance with this Bylaw;

Insurance

- (cc) ensure that every taxi affiliated with the taxi broker is covered by liability insurance in the amount of \$2 Million identifying the City as an additional insured;

Complaints Process

- (dd) establish and maintain a documented complaints process to promptly investigate and respond to complaints regarding service, fares, or the condition or operation of any vehicle, received by the taxi broker from the public; and
- (ee) make all relevant data from the complaints process available for inspection by the City upon request.

Fewer than 5% Wheelchair Accessible Taxis

- 49. (1) Subject to subsection (2), any taxi broker with less than five percent of its licensed taxi fleet being wheelchair accessible taxis shall pay the per trip accessibility surcharge established by Schedule "A".
- (2) The per trip accessibility surcharge established by Schedule "A" shall only be paid for trips by taxis that are not wheelchair accessible taxis.

PART IV
Vehicle Requirements

DIVISION I
General

Compliance

50. Every taxi and TNC vehicle in the City shall comply with this Division.

Vehicle Markings

51. (1) Every TNC vehicle shall have:
- (a) decal identification that meets the prescribed requirements; and
 - (b) no equipment or markings in or on the vehicle that identify the vehicle as a taxi, including:
 - (i) the words “taxi”, “cab” or “accessible taxi”;
 - (ii) a top light or meter; or
 - (iii) a brokerage’s name, contact information or logo.
- (2) Nothing in subsection (1) restricts a wheelchair accessible TNC vehicle from displaying the international symbol of access, provided that it does not exceed 20 cm x 20 cm and does not contain any words.
- (3) Every taxi must have a decal or other marking identifying the taxi broker with which the taxi is affiliated affixed to each side of the vehicle.

Vehicle Cleanliness, Maintenance and Repair

52. (1) The interior of every vehicle including the trunk shall be maintained in a clean and tidy condition. Without limiting the generality of the foregoing, at a minimum, the vehicle shall be:
- (a) free of all dirt, dust, grease, oil and any item which can be transferred onto a passenger’s clothing or possessions;

- (b) free of all garbage or other items not intrinsic to the operation of the vehicle;
 - (c) free of all noxious substances; and
 - (d) free of excess wear, including tears and cigarette burns in the upholstery.
- (2) The exterior of every vehicle shall be maintained in good repair and in a clean condition, free from exterior body damage and excessive dirt and dust.

Vehicle Age

53. (1) Every vehicle used:
- (a) as a taxi shall be no more than seven years old, subject to clause (b);
 - (b) as a wheelchair accessible taxi shall be no more than nine years old; and
 - (c) as a TNC vehicle shall be no more than ten years old.
- (2) For the purposes of this section, the age of the vehicle shall be determined in accordance with the following formula:

$$VA = CLY - VMY$$

where:

VA = age of vehicle

CLY = calendar year

VMY = vehicle model year

Vehicle Inspection and Safety

54. (1) Every vehicle shall have an annual Light Vehicle Inspection completed by a Saskatchewan Government Insurance accredited mechanic at a facility approved by Saskatchewan Government Insurance.
- (2) Notwithstanding subsection (1), the City may, in its discretion, require more frequent inspections at a facility appointed by the City.

- (3) A copy of the current vehicle inspection certificate provided pursuant to subsection (1) shall remain in the vehicle at all times.
- (4) The validated Light Vehicle Inspection Certificate sticker must be affixed to the rear passenger side window of a taxi at all times.

DIVISION II
Taxi Equipment

Taxi Equipment

55. Every taxi must be equipped with:
- (a) a taximeter approved by the City;
 - (b) electronic equipment capable of accepting credit card and debit payments for services rendered;
 - (c) electronic equipment capable of accepting dispatch calls;
 - (d) an emergency call button;
 - (e) a global positioning system;
 - (f) fully functional dome lights and topper capable of illumination; and
 - (g) a fully functional in-car camera.

Taximeters

56. (1) Every taximeter must be:
- (a) tested and sealed by the City annually or otherwise as required by the City;
 - (b) equipped with a light of sufficient power to illuminate the dial of the taximeter at all times when the taxi is on duty;
 - (c) clearly visible to passengers at all times when the taxi is on duty;
 - (d) maintained in good working condition at all times;

- (e) set so as to record the fare according to the taxi fares established by Schedule "B" and affixed to the interior of the vehicle;
 - (f) used only when an authorized seal is intact; and
 - (g) capable of calculating and displaying a fare based on time and distance.
- (2) Notwithstanding clause 1(a), every taxi must be produced sooner upon the request of the City for the purposes of resetting the taximeter in the event of a change in the taxi fares established by this Bylaw or otherwise as requested by the City. The taximeter must be resealed by the City in the event of any change in the taxi fares.
- (3) No person shall tamper with a taximeter or seal.

Global Positioning Systems

57. Every global positioning system must:

- (a) be capable of tracking and locating the position of a taxi;
- (b) include a taxi location system;
- (c) be equipped with an emergency call button; and
- (d) be fully operational at all times when the taxi is available for hire to the public.

In-Car Camera

58. (1) Every in-car camera must:

- (a) be mounted on the inside of the taxi windshield;
- (b) fully show the interior of the taxi; and
- (c) be fully operational at all times when the taxi is available for hire to the public.

- (2) Decals must be affixed to both rear side windows notifying potential passengers of the presence of in-car cameras.

- (3) No person shall:
 - (a) tamper or interfere with an in-car camera; or
 - (b) block, obstruct or disable an in-car camera such that it cannot capture and record audio and video of all occupants of the taxi.

PART V
Authority, Inspections and Enforcement Procedures

DIVISION I
Authority

Delegation of Authority

- 59. (1) The administration and enforcement of this Bylaw is delegated to the General Manager.
- (2) The General Manager is authorized to further delegate the administration and enforcement of this Bylaw, in whole or in part, to other employees of the City and to the Saskatoon Police Service.
- (3) The General Manager may appoint any vehicle-for-hire inspectors that the General Manager considers necessary and define their duties and responsibilities.

DIVISION II
Inspections

Inspectors

- 60. Every vehicle-for-hire inspector shall:
 - (a) administer and enforce this Bylaw;
 - (b) carry out inspections under this Bylaw; and
 - (c) perform any other duties and exercise any other powers that may be delegated by the General Manager.

Inspections

61. (1) The inspection of property, including vehicles, by the City to determine if this Bylaw is being complied with is authorized.
- (2) Inspections under this Bylaw shall be carried out in accordance with section 324 of *The Cities Act*.
- (3) The City, in conducting an inspection may:
- (a) collect data;
 - (b) conduct any test;
 - (c) examine books, records and documents; and
 - (d) require production of documents and property for the purposes of examination or making copies.
- (4) No person shall obstruct a person who is authorized to conduct an inspection under this section, or a person who is assisting in that inspection.
- (5) If a person refuses to allow or interferes with an inspection authorized by this section, or if a person fails to respond to a reasonable request for access to a property, the City may apply for a warrant authorizing entry in accordance with section 325 of *The Cities Act*.

DIVISION III Suspension and Cancellation of Licences

Licence Suspension and Cancellation

62. (1) A licence issued under this Bylaw may be suspended or cancelled for any of the following reasons:
- (a) a licensee, an employee of a licensee or a TNC driver has violated or failed to comply with this Bylaw;
 - (b) a licensee, an employee of a licensee or a TNC driver has violated or failed to comply with a condition of the licence;
 - (c) a licensee, an employee of a licensee or a TNC driver has refused to allow an inspection as authorized by this Bylaw;

- (d) a licensee has given false or misleading information in the application for the licence;
 - (e) in the case of a taxi driver, a licensee has been charged with or convicted of any prescribed criminal offence or the licensee's driving privileges or Saskatchewan Driver's Licence has been suspended, cancelled, revoked, invalidated or amended. The fact that a conviction is being appealed shall have no effect on the suspension or cancellation of the licence.
- (2) The City shall provide written notice of the suspension or cancellation in a brief statement setting forth the complaint, the grounds for suspension or cancellation and notifying the licensee of the right to appeal. Such notice shall be given or served in accordance with section 347 of *The Cities Act*.
 - (3) If the City cancels a licence, the fee paid by the licensee shall be forfeited. A person whose licence has been cancelled under this section shall not apply for a new licence for a period of one year from the date that the cancellation took place.
 - (4) The power to suspend or cancel a licence pursuant to this section is in addition to the penalties contained in section 65. The City may suspend or cancel a licence whether or not the licensee has been charged or convicted of an offence under this Bylaw.

DIVISION IV

Right to Appeal Licence Conditions, Denial, Suspension or Cancellation of Licence

Right to Appeal

- 63. (1) The aggrieved party may appeal to the Saskatoon Licence Appeal Board the City's decision to:
 - (a) deny, suspend or cancel a licence issued under this Bylaw;
 - (b) not renew a licence issued under this Bylaw; or
 - (c) impose conditions on a licence issued under this Bylaw.

- (2) The rules, procedure and time limits for an appeal pursuant to subsection (1) shall be governed by the provisions of *The Saskatoon Licence Appeal Board Bylaw, 2012*.
- (3) In determining an appeal, the Saskatoon Licence Appeal Board:
 - (a) is bound by the provisions of this Bylaw; and
 - (b) may modify or repeal the City's decision or substitute its own decision only if it is satisfied on a balance of probabilities that the City has misapplied the provisions of this Bylaw in the denial, suspension or cancellation of a licence or the imposition of conditions on a licence.

DIVISION V Impoundment of Vehicle

Impoundment

64. (1) If, in the opinion of the City, a taxi is unsafe to convey passengers, the City may order that the taxi be removed from service immediately.
- (2) An order pursuant to subsection (1) may be given, verbally or in writing, to all or any of the following:
 - (a) the taxi owner;
 - (b) the taxi broker;
 - (c) the taxi driver.
- (3) Upon receipt of an order, the person to whom the order is directed shall immediately remove the taxi from service.
- (4) The taxi shall remain out of service until the taxi passes a Light Vehicle Inspection completed by a Saskatchewan Government Insurance accredited mechanic.
- (5) If the person to whom the order is directed refuses or neglects to remove the taxi from service, the City may impound the taxi.
- (6) The taxi, if impounded, shall not be removed or released until all fees, costs and charges relating to the impoundment have been paid.

PART VI
Offences and Penalties

Offences and Penalties

65. (1) No person shall:
- (a) contravene or fail to comply with any provision of this Bylaw;
 - (b) contravene or fail to comply with a term or condition of any licence;
 - (c) obstruct or interfere with an employee or agent of the City exercising any of the powers conferred by this Bylaw; or
 - (d) destroy, alter or deface a licence issued pursuant to this Bylaw.
- (2) Every person who contravenes subsection (1) is guilty of an offence and liable on summary conviction:
- (a) for a first offence:
 - (i) in the case of an individual, to a fine of not less than \$250.00 and not more than \$1,000.00, to imprisonment for not more than two months, or both;
 - (ii) in the case of a corporation, to a fine of not less than \$500.00 and not more than \$2,000.00; and
 - (iii) in the case of a continuing offence, to a further fine of not less than \$250.00 and not more than \$2,500.00 per day or part of a day during which the offence continues; and
 - (b) for a second or subsequent offence:
 - (i) in the case of an individual, to a fine of not less than \$500.00 and not more than \$2,500.00, to imprisonment for not more than three months, or both;
 - (ii) in the case of a corporation, to a fine of not less than \$1,000.00 and not more than \$5,000.00; and
 - (iii) in the case of a continuing offence, to a further fine of not less than \$500.00 and not more than \$2,500.00 per day or part of a day during which the offence continues.

- (3) If a person is found guilty of an offence under this Bylaw, the court may, in addition to any other penalty imposed:
 - (a) in the case of a person who holds a licence, suspend the licence for a term of not more than three months; and
 - (b) in the case of a person who did not hold a licence at the time of the conviction, order that the person is ineligible to apply for a licence for a term of not more than three months.
- (4) Offences under this Bylaw are designated as offences for which proceedings may be commenced pursuant to Part III of *The Summary Offences Procedure Act, 1990* by the issuance of a summons ticket.
- (5)
 - (a) Notwithstanding subsection (2), in the case of a person who contravenes subsection (1) for the first time, a vehicle-for-hire inspector or a peace officer may issue a notice of violation to that person.
 - (b) The notice of violation shall provide that the person shall not be prosecuted for the contravention if the person, within 14 calendar days of the date of the notice of violation, pays the City the sum of:
 - (i) \$250.00 in the case of an individual; or
 - (ii) \$500.00 in the case of a corporation.
 - (c) The fine pursuant to clause (b) may be paid:
 - (i) in person, during regular office hours, to the cashier located at City Hall, Saskatoon, Saskatchewan;
 - (ii) by deposit, at the depository located at the main entrance to City Hall, Saskatoon, Saskatchewan; or
 - (iii) by mail, addressed to Corporate Revenue, City Hall, 222 – 3rd Avenue North, Saskatoon, Saskatchewan S7K 0J5.
- (6) A person to whom a summons ticket is issued pursuant to subsection (4) or to whom a notice of violation is issued pursuant to subsection (5) shall, upon the request by the person issuing the summons ticket or notice of violation, provide their name, address and date of birth. A person who fails to provide this information is guilty of an offence and liable on summary conviction to the penalty set out in subsection (2).

- (7) If the prosecutor considers it appropriate, the prosecutor may, on or before the court appearance date, permit a person who has been issued a summons ticket to pay the amount specified in clause (5)(b) to avoid prosecution.

**PART VII
Miscellaneous**

Annual Reporting

66. The General Manager shall report to Council annually with respect to:
- (a) the fees and fares to be charged under this Bylaw;
 - (b) recommended changes to this Bylaw; and
 - (c) the operation of wheelchair accessible taxis including any compliance issues.

Bylaw to Prevail

67. If this Bylaw conflicts with any other bylaw of the City, this Bylaw prevails.

Bylaw No. 9070 Repealed

68. *The Taxi Bylaw, 2014* is repealed.

Bylaw No. 9548 Repealed

69. *The Transportation Network Company Bylaw, 2018* is repealed.

Coming into Force

70. (1) Subject to subsection (2), this Bylaw comes into force on the day of its final passing.
- (2) Section 49 comes into force on January 1, 2020.

Read a first time this 30th day of September, 2019.

Read a second time this 30th day of September, 2019.

Read a third time and passed this 30th day of September, 2019.

"Charlie Clark"
Mayor

"Joanne Sproule" "SEAL"
City Clerk

Schedule "A"

Fees

1. Transportation Network Company Fees & Surcharges

- (1) TNC Licence Fee - 1 to 10 TNC vehicles \$2,500
- (2) TNC Licence Fee - 11 to 50 TNC vehicles \$12,500
- (3) TNC Licence Fee - 51 or more TNC vehicles \$25,000
- (4) Per-Trip Fee \$0.20
- (5) Per Trip Accessibility Surcharge.....\$0.07
- (6) The per-trip fees and accessibility surcharges shall be received by the City from the transportation network company no later than the 15th day of each month for the previous month.
- (7) The per trip accessibility surcharge shall only be paid for trips by TNC vehicles that are not wheelchair accessible TNC vehicles.

2. Taxi Licence Fees & Surcharges

- (1) Taxi Licence Fee \$525.00
- (2) Taxi Broker Licence Fee \$305.00
- (3) Taxi Driver Licence Fee \$35.00
- (4) Wheelchair Accessible Taxi Licence Fee\$25.00
- (5) Temporary Wheelchair Accessible Taxi Licence Fee \$25.00
per licence year
- (6) Enterprise Taxi Licence Fee \$350.00
per licence year
- (7) Per Trip Accessibility Surcharge..... \$0.07
- (8) The per-trip accessibility surcharge shall be received by the City from the taxi brokerage no later than the 15th day of each month for the previous month.

3. Taxi Transfer Fees

(1) Taxi Licence Transfer Fee \$375.00

(2) Wheelchair Accessible Taxi Licence Transfer Fee \$375.00

4. Owner Plate Replacement Fee \$25.00

5. Enterprise Taxi Lottery Participation Fee \$50.00

Schedule “B”

Fares

Vehicle-for-hire Service Fares

1. The minimum fare shall be at least \$3.75 per trip.

Taxi Fares

General Taxi Fares

2. (a) \$3.75 for the first 130 metres or portion thereof;
(b) \$0.25 for each additional 130 metres or portion thereof; and
(c) \$0.25 for each additional 35 seconds of time while the taxi is on a trip, including waiting at the request of passengers.

General Van Taxi Fares

3. 1.5 times the amount shown on the taximeter when a van taxi is carrying five or more passengers, or is carrying an amount of luggage or freight that cannot be accommodated by a sedan-type taxi.
4. General Van Taxi Fare does not apply to wheelchair accessible taxis carrying a passenger using a wheelchair or other mobility aid.

Hourly Fares

5. (a) \$40.00 per hour up to 16 kilometres; and
(b) \$1.92 for each additional kilometre in excess of 16.

General Provisions

6. All trips provided by a wheelchair accessible taxi shall be subject to the General Taxi Fares unless the General Van Taxi Fares otherwise apply.
7. All taxi fares as established by this Schedule shall include the Federal Goods and Services Tax.

8. There shall be no extra charge for normal hand baggage.
9. In addition to any taxi fare established by this Schedule, when payment is made by debit transaction an optional surcharge of up to \$0.90 may be added to the taxi fare for each debit transaction.
10. In accordance with section 37, an amount of \$100.00 may be included in the taxi fare when a passenger soils the interior of a taxi with bodily fluids.